



Model Quattro Counterfeit Shield Guarantee terms and conditions

Cassida Corporation will reimburse a Registered Purchaser of a Cassida Quattro that experiences a loss if the Registered Purchaser (i) submits the counterfeit currency through the Registered Purchaser's Cassida Quattro and (ii) the counterfeit currency is not detected by the Cassida Quattro. The Registered Purchaser must have previously registered their Cassida Quattro for the Counterfeit Shield Guarantee with Cassida Corporation and file a Claim Form with such information as we require.

Important restrictions apply including important time frames and documents to demonstrate the circumstances of the loss, including proof that the currency was confirmed by US Secret Service to be counterfeit.

Cost	The Cassida Corporation Quattro Counterfeit shield guarantee is provided at no additional cost to Registered Purchasers.
Overview	Registered Purchasers of <i>Cassida Quattro Counterfeit Bill Detector</i> are protected against certain loss from any counterfeit United States currency that passes through Cassida Quattro undetected as counterfeit. Please see below for the terms, conditions and limitations of our Counterfeit shield guarantee. Please print a copy of this Counterfeit Shield Guarantee for your records.
Who is Covered?	Only a <u>Registered Purchaser</u> is entitled to reimbursement under our Counterfeit shield guarantee.
Definitions	<ul style="list-style-type: none"> • <i>Cassida Quattro</i> means a Cassida model Quattro Counterfeit Bill Detector that is in good working order and has received all updates available to it from Cassida Corporation before the Loss. • <i>Loss</i> means the failure of a Cassida Quattro to detect a counterfeit United States currency following a transfer of value to the person who submitted the counterfeit currency to the Registered Purchaser. • <i>Counterfeit shield guarantee</i> means the terms and conditions contained in this document. • <i>Proof of Loss</i> means: a) a complete Claim Form; b) a copy of Secret Service Proof • <i>Purchase Date</i> means the date of purchase of Cassida Quattro as you prove during the registration process. • <i>Purchaser</i> means an individual or entity that purchases Cassida Quattro directly from Cassida or from an authorized distributor or dealer. • <i>Registered Purchaser</i> means a Purchaser who successfully registers a Cassida Quattro for the Counterfeit Shield Guarantee with Cassida Corporation following the registration requirements described below (as may be modified from time to time by Cassida Corporation). • <i>Secret Service Proof</i> means Department of Homeland Security/United States Secret Service "<i>Counterfeit Note Report</i>" currently designated <i>SSF 1604 (Rev. 05/2013)</i> that has been marked with a US Secret Service notation that the currency is not a "<i>Genuine Note</i>" or words of similar effect.

	<ul style="list-style-type: none"> • <i>Updates</i> means all software or firmware updates that are available for Cassida Quattro, whether or not (i) downloaded by the Registered Purchaser (ii) installed at a Cassida Service Center.
<p>Claims Process – What Do You Need to Do to Submit a Claim</p>	<p><i>Who to Contact</i> Claims can only be submitted via http://cassidausa.com/shield-claim.html which contains claim submission procedures and forms that must be completed accurately. You must have the following information available before you begin the on-line claim process:</p> <ul style="list-style-type: none"> • The Registered Purchaser’s name, address, phone number, email address; and • The serial number of the particular Cassida Quattro and its purchase date • Secret Service Proof. <p>You will also be required to state that the Loss occurred because a Model Quattro failed to detect the particular counterfeit currency involved in the Claim.</p> <p><i>Claim Submission Deadline</i> The Registered Purchaser must submit a claim within 60 days after a Loss occurs.</p> <p><i>Cooperation with Cassida Corporation</i></p> <ul style="list-style-type: none"> • Cassida may institute a formal or informal investigation if it reasonably suspects the claim may fall within the exclusion or similar provisions of this Agreement. • In case of investigation Registered Purchaser agrees to: • cooperate with Cassida Corporation in the investigation, settlement or handling of the Loss • to permit Cassida Corporation to consult with the Registered Purchaser about the Loss and • provide such reasonable records, reports or any other documentation requested necessary to allow Cassida Corporation to investigate or to verify the Loss. • Any payment of the Claim may be delayed until the investigation is concluded in favor of the Registered Purchaser. <p><i>Claim Payment</i> Reimbursement for covered Losses will be sent to the Registered Purchaser within 72 business hours after submittal or after Cassida Corporation verifies the Loss, if it elects to do so. Payment will be made by check and mailed to the address submitted on the claim form by the Registered Purchaser. All decisions by Cassida are final.</p>
<p>Registration of Cassida Quattro</p>	<p>To register your Cassida Quattro and become a Registered Purchaser, a Purchaser must successfully complete the registration process on http://cassidausa.com/shield-registration.html. In the registration process, the Purchaser must provide all of the information we request including:</p> <ul style="list-style-type: none"> • date of purchase • purchase price • complete name of purchaser • mailing and email addresses • serial number of the Cassida Quattro, and • other information (such as business or industry and size of business) that we

<p>Registration of a Cassida Quattro (continued)</p>	<p>request. You must send a pdf or jpeg copy of your Cassida Quattro receipt to us as part of the registration process in the manner we require. You must register your Cassida Quattro within 60 calendar days of the Purchase Date. See <u>Use of Registration Information, below.</u></p>
<p>Use of Registration Information</p>	<p>Any information received by a Registered Purchaser will not be sold or transferred to any entity for any commercial purpose. Cassida Corporation reserves the right to use all information supplied by the Registered Purchase for internal research, customer service and internal marketing purposes. Cassida Corporation, however, must comply with all lawful requests for information by local, state and federal agencies.</p>
<p>Exclusions and Limitations</p>	<ul style="list-style-type: none"> • The Counterfeit shield guarantee does not apply to: • non-United States currency • Registered Purchasers outside the continental USA, Hawaii and Alaska • counterfeit currency owned by an owner, member, employee or agent of the Registered Purchaser • any counterfeit currency not reported to the United States Treasury/United States Secret Service within 48 hours of the date (i) the Registered Purchaser knew, or should have known, that the currency was counterfeit • any counterfeit currency received by the Registered Purchaser from a person previously known to the Registered Purchaser as counterfeit currency manufacturer or possessor • any loss (including but not limited to incidental damages, expenses, lost time, etc.) other than the face amount of the counterfeit currency described on the Claim Form. • any Loss as a result of fraudulent or illegal activity of the Insured Person as part of a claim. • any counterfeit currency not detected by Cassida Quattro when such model did not have installed all available Updates before the date of Loss. • Loss at the time of a manufacturer's recall of Cassida Quattro. • loss due to any power surge or power loss adversely affecting the Cassida Quattro. • any change in materials used, manufacturing techniques or other areas of manufacturing that create a counterfeit currency for which the Quattro was not designed or intended to detect. • the Cassida Model Quattro Counterfeit shield guarantee is non-transferrable and available only to the original Registered Purchaser of the device. • No other warranty is offered by Cassida Corporation relating to counterfeit protection for model Quattro and no other warranties, except those contained in the product warranty provided with model Quattro, are available for model Quattro.
<p>Effective Date</p>	<p>Loss Protection automatically begins on the day following the date of Registration. Loss Protection automatically ends at the earliest of the following:</p> <ol style="list-style-type: none"> a. on the date the Registered Purchaser ceases to own Cassida Quattro that they registered with Cassida Corporation

<p>Effective Date (continued)</p>	<ul style="list-style-type: none">b. three(3) years from the Purchase Date.c. on the date that the detection software or hardware of the Registered Model Quattro is damaged for any reason whatsoever.d. the date that Cassida Corporation notifies all Registered Purchasers that the Loss Guarantee program has been terminated prospectively.e. the date that Cassida Corporation notifies a particular Registered Purchaser that the Loss Guarantee program has been terminated prospectively for such Registered Purchaser for any reason including but not limited to suspicions of fraud or abuse. <p>Note: Notifications under d. and e. will be made using email address supplied during the registration process.</p>
--	---