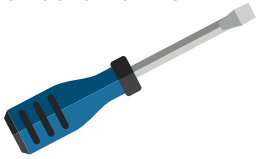
Cassida®

6600 MAX
Feed Gap Procedure

Feed gap adjustment of the machine is always performed before shipment. Sometimes during transit or after a long period of use the feed gap might change. Feed gap that is not correctly adjusted can affect the overall performance of the Cassida 6600 MAX, which can lead to a variety of issues such as multiple bills at the same time being pulled into the bill feed mechanism, jamming, miscounting, and Double Note (DBL) Errors.

TOOLS NEEDED

Flat screwdriver



NOTE:
To clean the unit, it is recommended to use Cassida cleaning products.

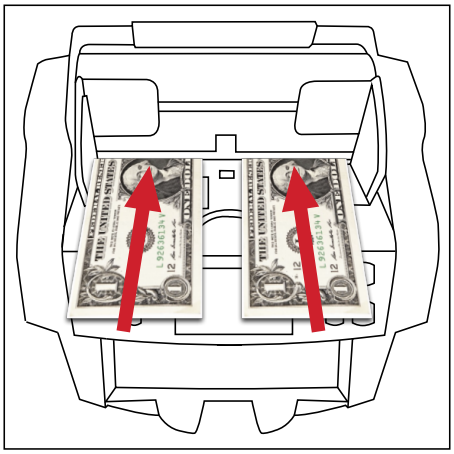
STEPS

We recommend following the steps below to properly adjust the feed gap of 6600 MAX.

The Cassida 6600 MAX feed gap adjustment dials can be sensitive during adjustments. Do not overturn each adjustment or you may overshoot the optimum gap. We recommend testing with a stack of bills after each adjustment turn.

1. Turn the power switch off and disconnect the power cord from the machine.

2. Place two moderately worn $1 bills on the hopper platform lengthwise, centered on the platform, and approximately one inch apart.

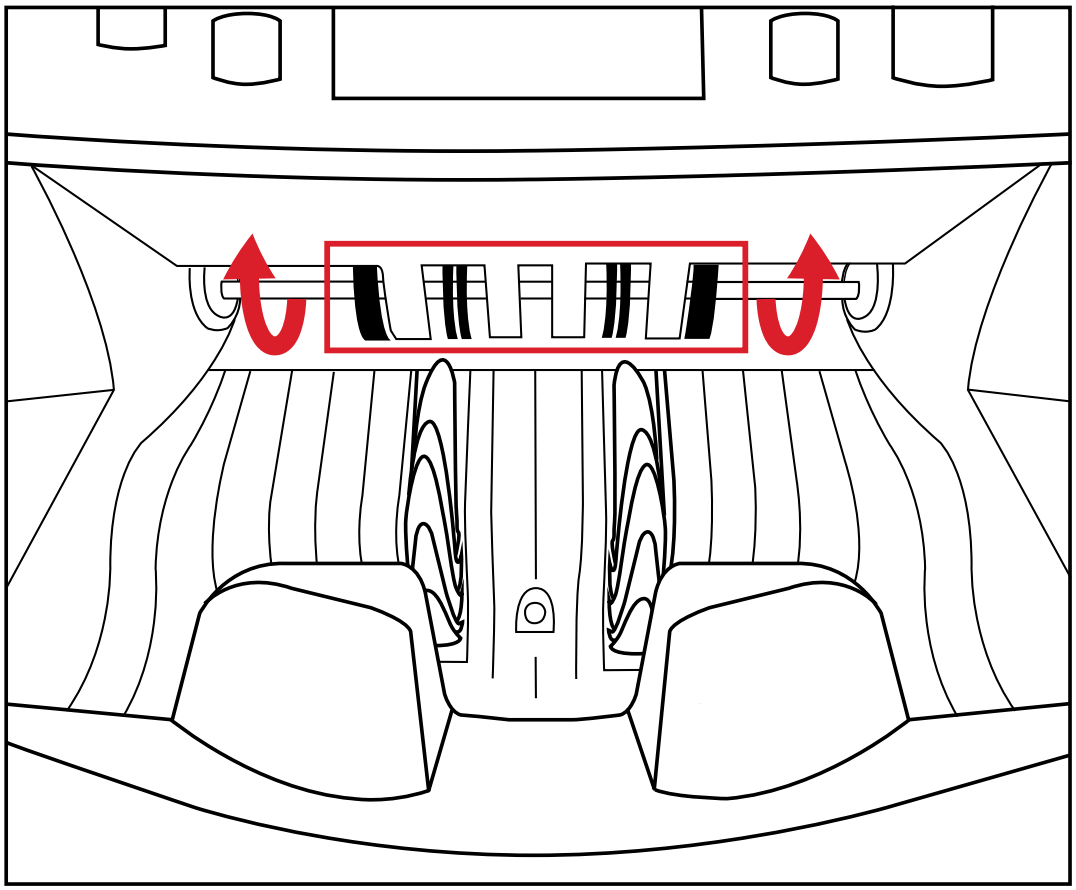


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6600 MAX
Feed Gap Procedure

3. Reach underneath the display panel and manually turn the feed roller shaft by hand so the bills are pulled into the bill feed path approximately for three inches.



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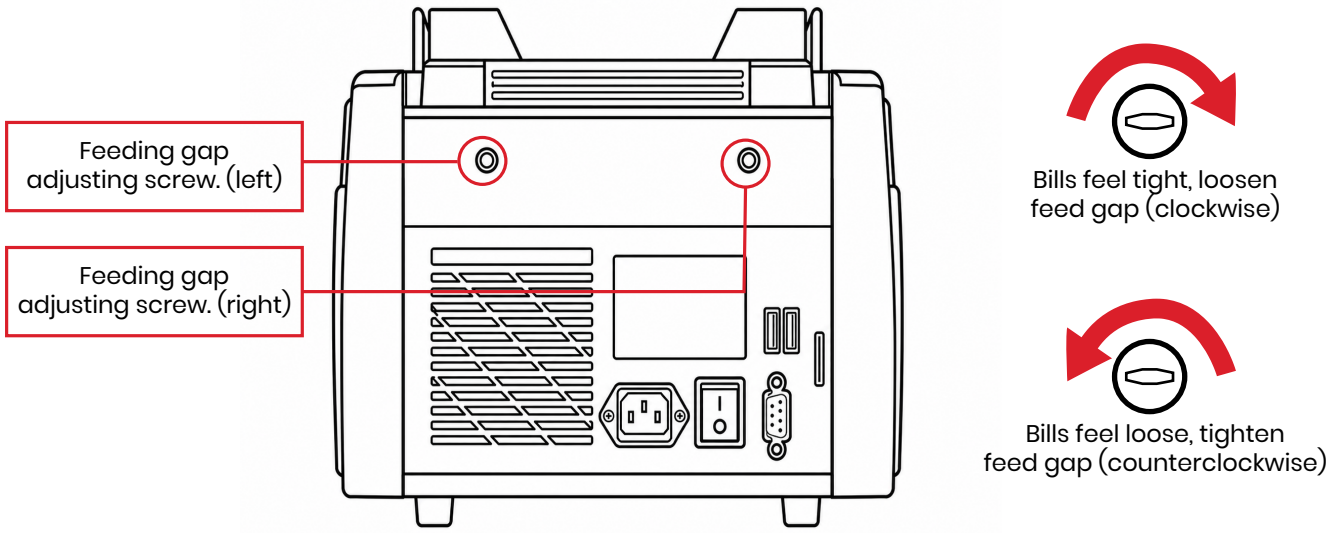
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6600 MAX
Feed Gap Procedure

4. Gently tug on the end of each bill. There should be moderate resistance.

IMPORTANT: The left and right bills should have equal resistance.

a. If the bills feel too loose, tighten the feed gap by turning the adjustment screws counterclockwise with a Flat screwdriver.
b. If the resistance feels too tight, loosen the gap by turning the screws clockwise with Flat screwdriver.
c. Adjust 1/8 turn at a time, then reconnect the power cord and turn the machine on. Retest the machine to see if it works fine or it needs more feed gap adjustment.



NOTE:
Several factors can cause a Cassida 6600 MAX to jam or not recognize genuine bills:

- Overly wrinkled, overly creased, overly worn, and vandalized bills
- Foreign objects dropped or run through the bill path
- Dropping the machine or bumping into the machine during use
- A harsh change in temperature
- Extended period of non-use
- Improper maintenance or lack of preventative maintenance/cleaning

If, after adjusting the feed gap of the machine, this does not resolve the issue, please see the support section on Cassida USA website at www.Cassidausa.com, or contact Cassida Support at support@Cassidausa.com for further troubleshooting.

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