

9900R

Calibration Procedure

The contact image sensors (CIS), Ultraviolet (UV) and Infrared (IR) sensors of the unit are calibrated properly from the factory. With regular, basic use, the sensor's sensitivity decreases which can lead to ID errors. To resolve this issue, the unit can be re-calibrated using the white calibration card (white plastic strip) that came with the unit.

Please follow the steps below to calibrate the sensor:

1. Ensure the machine is turned ON.
2. Press MENU button and select SERVICE, the CALIBRATION.
3. Then turn the machine around (as to access the back panel) and open the back door.

How to Gain Access to Sensor Block and Inner Sensors

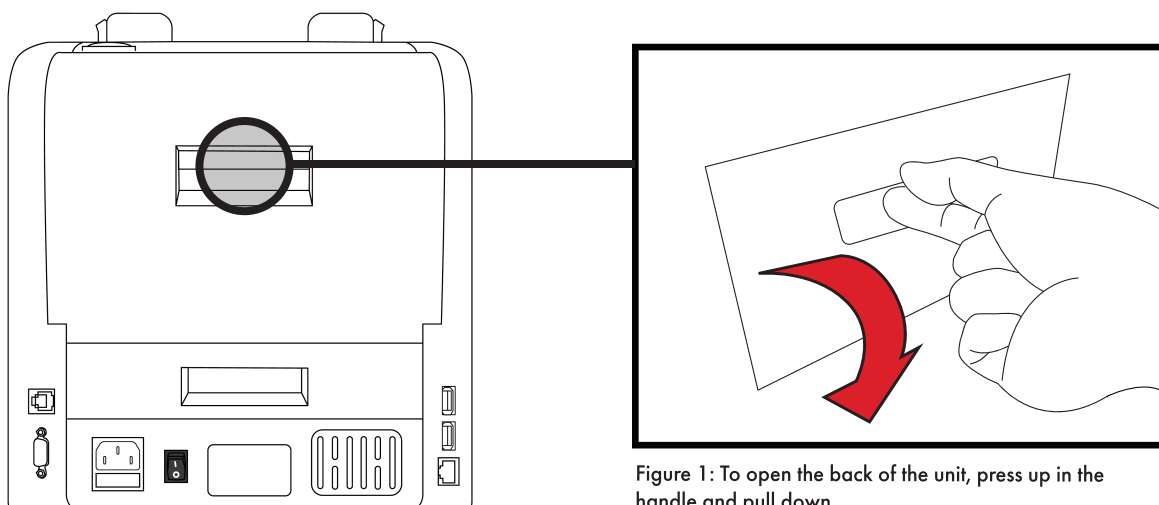
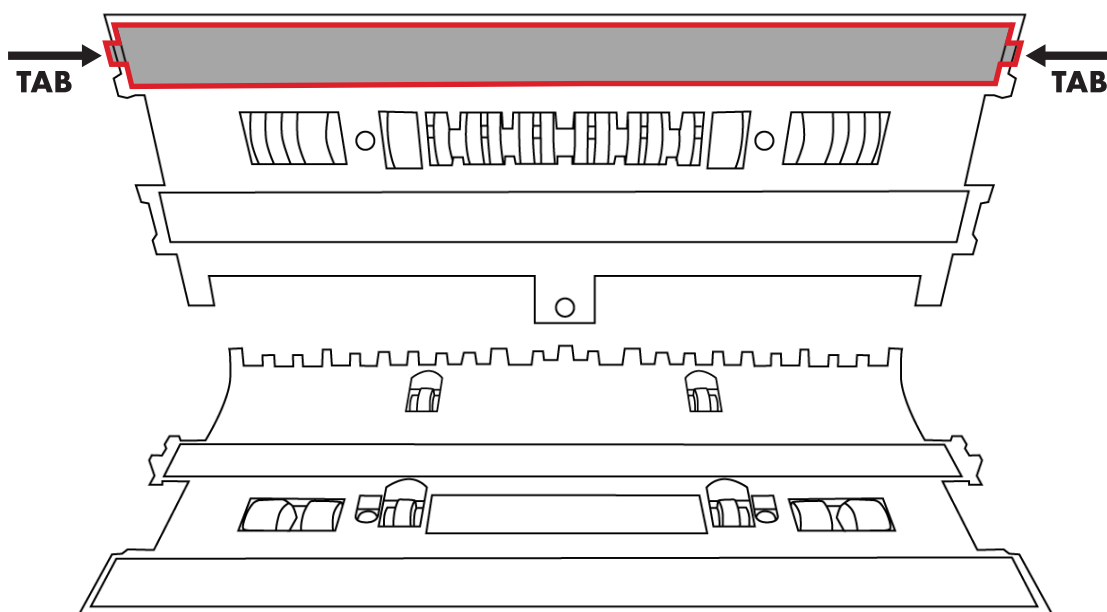


Figure 1: To open the back of the unit, press up in the handle and pull down.

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4. Referring to the illustration below, locate the CIS sensor and cover it with the Calibration Strip. Make sure the placement is accurate and the side tabs on the Calibration Strip are correctly aligned, as shown.



5. Close the back door (do not remove the Calibration Strip yet).
6. Press CALIBRATE on the touch screen.
7. When "Calibration succeeded" is displayed, turn the machine OFF, open the back door, and remove the Calibration Strip.
8. Turn the machine ON.

If, after calibrating the unit, this does not resolve the issue, please see the support section on the Cassida USA website at www.cassidausa.com, or contact Cassida Support at support@cassidausa.com for further troubleshooting.