

9900R V2 Bill Loading Procedure

The Cassida 9900R V2 can count up to 1,200 bills per minute, making it one of the fastest top loading currency discriminators on the market. Therefore, to avoid jamming, misfeeding or other errors, it is extremely important, and highly recommended, to use proper bill loading technique as presented in this document. Cassida recommends to not use more than 500 bills at a time and change to manual mode until technique of bill loading is mastered.

Proper bill loading procedure for top loading machines is as follows:

1. Install bill guides

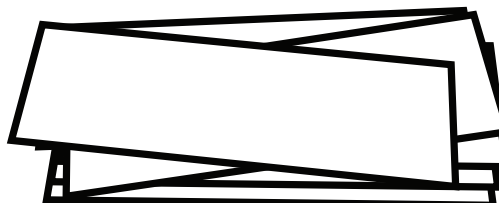
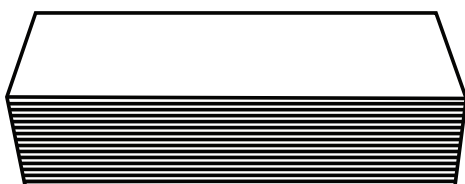
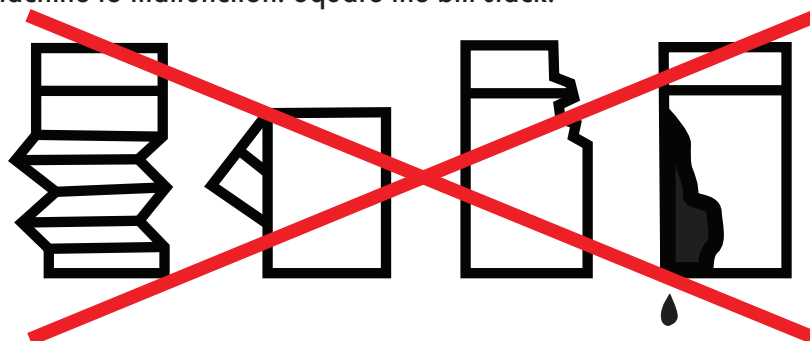
Make sure bill guides are properly installed
(see diagrams on plastic packaging or find the bill guide install document).

2. Adjust bill guides

Adjust the bill guides to a size slightly wider (0.10" on each side) than the width of the bills in the stack
(all US dollar denomination are the same size).

3. Make a stack

Correct or remove the bills if they are severely wrinkled, damaged or folded. Avoid counting bills that are excessively dirty, soiled, folded, curled or with foreign material like clips, bands, etc. Bills such as these can cause the machine to malfunction. Square the bill stack.





9900R V2

Bill Loading Procedure

1. Load the Stack

Ensure the bill stack is square, as shown in the image below. Cassida recommends loading no more than 500 bills into the hopper of the machine at a time.



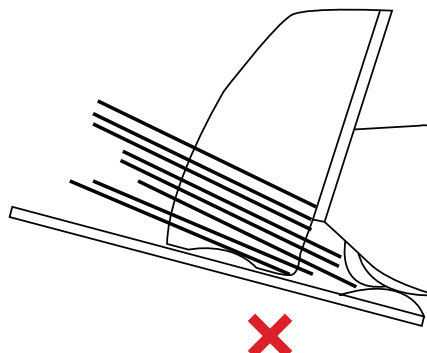
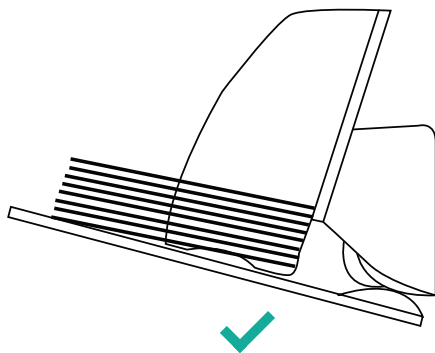
Correct



Incorrect

2. Feed the Bills

See diagrams below for proper bill feeding.



Avoid counting bills that are wet, excessively dirty, soiled, folded, curled or with foreign material like clips, bands, etc. Bills such as these can cause the machine to malfunction.

If issues persist despite using the proper bill loading methods previously stated, please see the support section on the Cassida USA website at www.CassidaUSA.com, or contact Cassida Support at support@CassidaUSA.com for further troubleshooting.