



CRS-9500 Calibration Procedure

The contact image sensor (CIS) and infrared sensors (IR) within the unit are precisely calibrated at the factory. However, with regular use, the sensor's sensitivity may alter, potentially causing False errors. To address this, the unit can be re-calibrated using the white calibration card (white laminated paper) provided with the product.

Please follow the steps to calibrate the sensors:

1. Make sure the unit is turned on.
2. Use the control panel to navigate by pressing "MENU" then select "SERVICE" buttons. When prompted, enter the password "0922", followed by selecting "CALIBRATION."
3. Rotate the unit to gain access to its rear and open the back panel door.



4. Refer to the provided image above to locate the CIS sensor. Position the calibration card over the sensor, ensuring it is precisely aligned and the side tabs of the card match the guidelines shown in the illustration.
5. With the calibration card in place, securely close the back panel door. Do not remove the calibration card at this stage.
6. Press "START" button or the function name on the touchscreen to begin the calibration process.
7. Upon seeing the "CIS Calibration Successful!" message, turn off the unit, reopen the back panel door, and carefully remove the calibration card.
8. Turn the unit on.

If, after calibrating the unit, this does not resolve the issue, please see the support section on the Cassida USA website at www.Cassidausa.com, or contact Cassida Support at support@Cassidausa.com for further troubleshooting.