

# 6600 Cleaning Procedure

Like other bill counters on the market, standard maintenance and cleaning of the unit are important and recommended to significantly prolong the lifespan of the product. Cleaning the unit helps prevent issues that may lead to costly repairs. Dirty sensors can affect the overall performance of the Cassida 6600, which can lead to a variety of errors like genuine bills being rejected. We at Cassida suggest performing weekly cleaning on the unit to maintain top performance.

## TOOLS NEEDED

Air Duster

Cleaning Cotton Swab

Cleaning Card

## NOTE:

To clean the unit, it's recommended to use **Cassida CleanPro Cleaning Kit** that includes:

- 1 Cassida Air Duster
- 1 Cassida Dust Cover
- 5 CleanPro Cleaning Swabs
- 5 CleanBill Pro Cleaning Cards

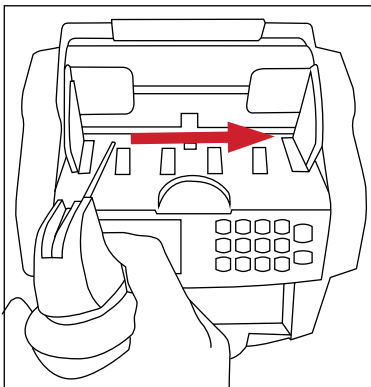
## STEPS

We recommend the user follows the steps below to properly clean your 6600.

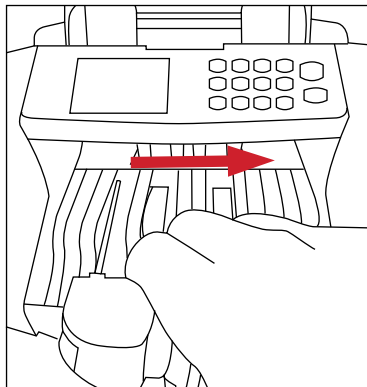
1. Turn the power switch off on the unit and disconnect the power cord from the machine.
2. Clean the dust from the machine using an air duster. Spray the air duster from left to right in the following three areas as shown below. Start with spraying the hopper, proceed next with spraying the inside of the unit, and then finally finishing with spraying the stacker.

\* Be cautious and keep the nozzle 1-2 inches away from the unit at all times.

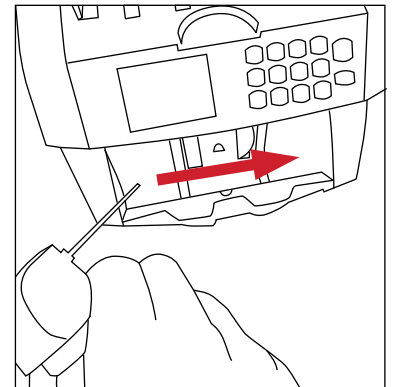
### A. HOPPER



### B. INSIDE



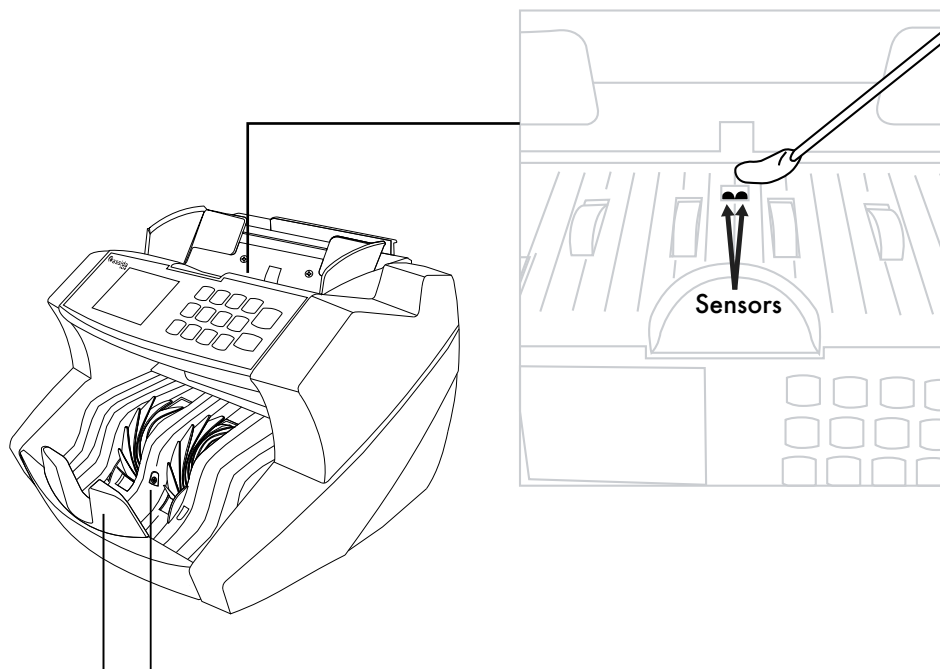
### C. STACKER



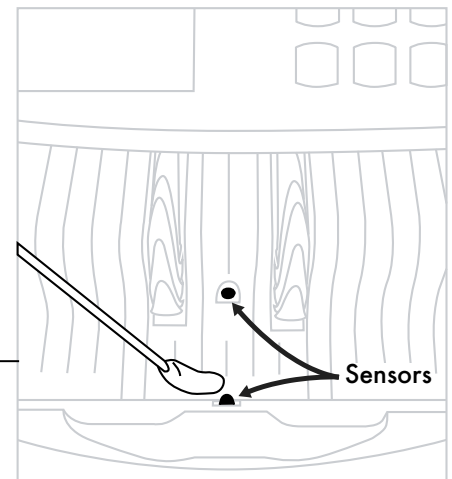
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3. After spraying the unit with the air duster, gently wipe the hopper and stacker sensors with a special cleaning cotton swab (or a microfiber cloth/cotton swab **lightly** moistened with isopropyl alcohol) shown below.

## A. HOPPER SENSOR



## B. 2-PART STACKER SENSOR



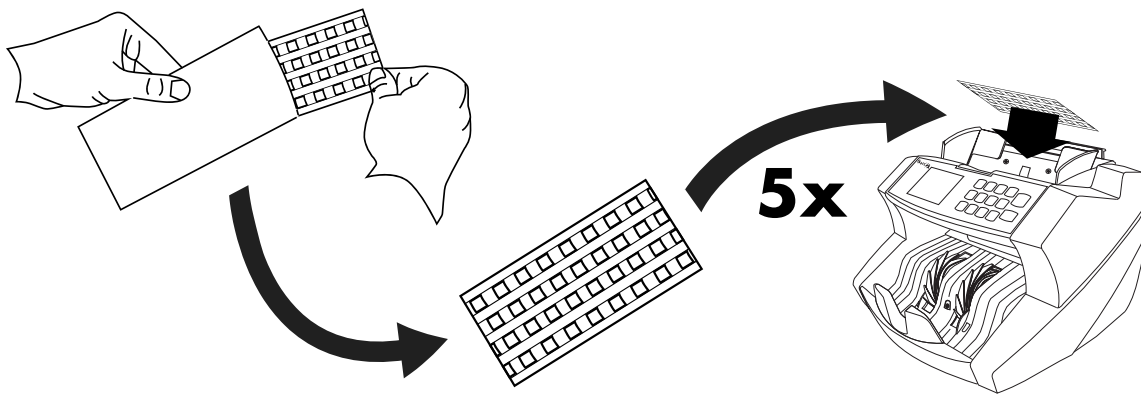
### NOTE:

Applying too much pressure on the sensors may result in damaging the sensors.  
Make sure to wipe the sensors gently.

4. Reconnect the power cord to the unit and turn the machine on.

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5. Place a cleaning card in the hopper, as you would with a regular bill. Press the "START" button if in manual mode. Run the cleaning card a minimum of 5 times to clean the inside sensors and rollers.



6. Repeat steps 1 and 2 to clean dust left after using the cleaning card and dry the unit by using an air duster.
7. Ensure all cleaned parts are dry of the cleaning agent prior to use.
8. If, after cleaning the unit, issues are still occurring with the machine, please contact Cassida After Market Technical Services for further troubleshooting. Be sure to provide the following information:
- Model
  - Serial Number (label with barcode, back of unit near bottom)
  - Detailed description of symptoms

**NOTE:**

Several factors can cause a Cassida 6600 to jam and not recognize genuine bills:

- Overly wrinkled, overly creased, and overly worn, and vandalized bills
- Foreign objects dropped or run through the bill path
- Dropping the unit or bumping into the unit during use
- A harsh change in temperature
- Extended period of non-use
- Improper maintenance or lack of preventative maintenance /cleaning

**CONTACT INFORMATION**

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