

Instacheck Cleaning Procedure

Like other detectors on the market, standard maintenance and cleaning of the unit are important and recommended to significantly prolonging the lifespan of the product. Cleaning the unit helps prevent issues that may lead to costly repairs. Dirty sensors can affect the overall performance of the Cassida's Instacheck, which can lead to a variety of errors like genuine bills being rejected. We, at Cassida, suggest performing weekly cleaning on the unit to maintain top performance.

TOOLS NEEDED

Air Duster



NOTE:
To clean the unit, it's recommended to use **Cassida** cleaning products.

CONTACT INFORMATION

Cassida Corporation

After Market Technical Services

Support: <http://www.cassidausa.com/support>

E-Mail: support@cassidausa.com

STEPS

We recommend the user follows the steps below to properly clean your Instacheck,

1. Turn the power switch off and disconnect the power cord from the machine.
2. Clean the dust from the machine and the inside sensors using an air duster. Spray the air duster from the bill slot opening with the nozzle pointing towards the inside of the machine as shown below.
3. If, after cleaning the unit, there are issues are still occurring with the machine, please contact Cassida After Market Technical Services for further troubleshooting. Be sure to provide the following information:
 - a. Model
 - b. Serial Number (label with barcode, bottom of unit)
 - c. Detailed description of symptoms

